



WILLS AND PROBATE FROM 1ST APRIL 2018

Wills:

	£	VAT
SINGLE WILL	250.00	50.00
MIRROR WILLS (2)	375.00	75.00

Probate:

Minimum Fee of £1,000.00 + VAT for simple estate

For complex estates an estimate will be provided based on an hourly rate of £210.00 + VAT

Handling your matter

Your matter(s) will be dealt with by Veronica Haman BA (Hons.) Manager of the Charlton Kings branch who has 20 years' experience in Wills and Probate or John Mellon of the Gloucester branch who has over 30 years of experience with Wills and Probate.

Timescale

Wills: depending on the complexity we aim to have a draft to you within 14 working days of instruction.

Probate: a set timescale is not possible on many estates but we would aim to return all telephone calls within 24 hours and all emails and letters within 28 hours of receipt.

Complaints procedure

If at any time you should feel dissatisfied about the way in which your matter is being handled, the Company would ask you first to discuss the problem with the member of staff who is dealing with the matter. If such discussion does not resolve the difficulty then you should make an appointment with the Paul Griffin of the Gloucester branch and discuss the problem with him.